

## The quadruple warranty

- Abrasion resistance
- Lightfastness
- Stain resistance
- 24h surface splash water protection

## How this fits in with contractual and legal defect claims

Under this warranty, Kronoflooring GmbH, Mühlbacher Straße 1, 01561 Lampertswalde, Germany (hereinafter referred to as "Kronoflooring") is granting the original purchaser additional rights that exist alongside the contractual and legal defect claims. No waiving of conditions, restriction or other change in the contractual and legal defect claims is linked to the provisions set out below. The original purchaser in terms of this warranty is the person who purchased Krono Xprotect from a distributor as the first user.

## Warranty conditions

This warranty is valid for use **in private living areas** for all Krono Xprotect floors laid in rooms subject to normal wear in accordance with the recommended use class under EN 13329, but not in wet rooms - particularly bathrooms - which are subject to unusual chemical or mechanical stresses, and specifically not in areas used as a workshop. The warranty is non-transferable; it is only an entitlement of the original purchaser.

## Warranty period

The warranty period is 30 years. The warranty period starts on the date stated on the original purchaser's original proof of purchase. The warranty period is neither extended nor renewed by services provided under warranty.

## Laying

Krono Xprotect must have been laid in accordance with the laying manual. The laying instructions can be found in each pack, while a detailed laying manual can be obtained at [www.krono-original.com/de/twin-clip](http://www.krono-original.com/de/twin-clip).

## Handling

The warranty excludes cases when no dirt trapping mats are laid in the entrance area or when defects arise due to natural wear and tear, improper handling, laying, use or storage or improperly executed alterations or repairs or when original Kronoflooring accessories were not used when laying the flooring.

## Abrasion resistance

A warranty claim exists if the decorative layer is fully removed in an area of at least one square centimeter in size. Abrasion marks on the panel edges are excluded from the warranty.

## Lightfastness

Krono Xprotect is lightfast: Color fastness  $\geq 4$  on the gray scale as per EN 20105-A02 up to Level 6 of the blue wool scale as per ISO 105-B02. Lightfastness describes the color consistency of the surface under longer exposure times. Krono Xprotect thus exhibits very good lightfastness under longer light exposure. However, it is not light-resistant.

## Stain-resistance

Krono Xprotect is resistant to staining substances as per EN 438 (e.g. acetone, hand-cream, alcoholic drinks, natural fruit drinks and vegetable drinks, greases, coffee, cola drinks, nail polish, 25% sodium hydroxide solution, 30% hydrogen peroxide solution).

## 24h surface splash water protection

Krono Xprotect is surface-protected against splash water and liquids. All liquids must be removed immediately, and at the latest within 24 hours. The warranty does not apply for damage due to moisture that goes beyond every day stresses, specifically due to flooding or standing water due to leaking pipes. The warranty does not apply for moisture that penetrates the floor from below.

We are there for you 4x –  
the Kronoflooring quadruple warranty



## Making a claim under warranty

All complaints must be made in writing and must be accompanied by the original receipt. The warranty claim must be made within 30 days after the defect becomes apparent. Before recognizing the complaint, we reserve the right to inspect the complaint on-site or to arrange for a third-party inspection.

## Services under warranty

Kronoflooring may provide the services under warranty in respect of the original purchaser in the form of a cash payment or by making a replacement, as it chooses. Where the warranty service is in the form of a cash payment, this is based exclusively on the current market value of the goods. The current market value is determined in accordance with the warranty period, e.g. the replacement sum for Krono Xprotect for the use class 32 in private use reduces annually by 1/30, starting from the as-new value of the goods. In the event of a warranty service provided in the form of a replacement, the original purchaser is supplied with replacement goods in exchange for the defective panels free of charge at the original point of sale. More extensive claims to warranty services do not exist in this respect. In particular, warranty claims do not include the costs of removal, fitting, transport and travel costs nor of storage or transport costs. If Krono Xprotect can no longer be supplied in the preferred decoration, the choice is made from the current product range.

## Applicable law

German law is applicable, to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG).